

**No. 26-07/2011-T&C-CM**

**Date: 28.08.2014**

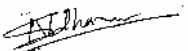
**Circular T&C-CM No. 28/14-15**

**Sub: Clarification w.r.t. F&F STV 97 under prepaid mobile services-reg.**

Kindly refer to this office letter of even No. dated 10.07.2014, 28.07.2014, 01.08.2014 and subsequent orders issued from time to time with regard to tariff under prepaid mobile services. It has been decided by competent authority to clarify as under:-

| S.No. | Clarification/Modification sought   | Clarification/Modification  |
|-------|---|---|
| 1.    | Whether SMS charges are applicable within FAF only?   | No, SMS charges of "Local SMS @ 10 p/SMS and STD SMS @ 50 p/sms" are <b>not restricted to F&amp;F members only</b> , but applicable to all.                     |
| 2.    | For freebies of 60 min. any net voice call with 90 days validity one DA will be unnecessarily engaged which could have been avoided if validity is 30 days. | Existing "freebies of 60 min. any net voice call with 90 days validity" is modified to " <b>freebies of 60 min. any net voice call with 30 days validity</b> ". |

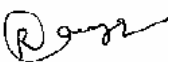
2. All other terms and conditions will remain same.
3. The implementation of the revised tariff is to be made in accordance with 43rd Amendment of Telecom Tariff Order and orders/guidelines/clarifications issued by TRAI from time to time. Customers may be informed and suitably educated about the revision in tariff.
4. This may be brought to the notice of all concerned for taking necessary action in this regard. Press note and proper advertisement as deemed fit may be made. Circles may also send SMS conveying the above tariff to the customers.
5. Circles have to update their website and report the same to TRAI as per tariff reporting requirement of TRAI.
6. This circular is issued based on approval of ECT vide Approval No. - 1609 dated 27.08.2014 in P&P-CM cell file No. 3-38/2009/P&P-CM(Pt.II). Queries/clarification/feedback in respect of above tariff may be addressed to Product and Pricing- CM Section, C.O., BSNL, New Delhi on hqcm.pp@gmail.com, hqcm\_pp@bsnl.co.in

  
(N. S. Dhami)  
AGM (T&C-CM)

To  
All CGMs- Telecom Circles/ Telephone Districts.

Copy to:

- 1) CMD, BSNL.
- 2) Directors- CM/CFA/EB/HR/Fin, BSNL.
- 3) ED-Fin/CA/NB, BSNL.
- 4) All PGMs / GMs, BSNL C.O.
- 5) GM (IT) - for making necessary updation in website and place in news item.
- 6) Sr. GM (Sales & Marketing)- for marketing initiative.
- 7) GMs (CMTS/CDMA-Billing Centre).
- 8) GM (VAS-Tech)/GM (NWO)/PGM (Regulation), BSNL C.O.
- 9) Director General P & T Audit, Delhi- 110054.
- 10) OL Section –for Hindi version.
- 11) Guard file.

  
(Rakesh Arya)  
Uy. Manager (T&C-CM)